

Division of Licensing and Protection
103 South Main Street
Waterbury, VT 05671-2306
<http://www.dail.vermont.gov>
Voice/TTY (802) 871-3317
To Report Adult Abuse: (800) 564-1612
Fax (802) 871-3318

June 30, 2015

Ms. Gail Kaminski Potter, Manager
Our Lady Of Providence
47 West Spring Street
Winooski, VT 05404-1397

Dear Ms. Kaminski Potter:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **June 2, 2015**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief



Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0198	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 06/02/2015
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

OUR LADY OF PROVIDENCE

47 WEST SPRING STREET
WINOOSKI, VT 05404

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments: An unannounced on-site investigation of a facility self-report was conducted by the Division of Licensing and Protection on 6/2/15. The following regulatory violations were identified related to the self-report.	R100	Our Lady of Providence submits this Plan of Correction under procedures established under the Vermont Residential Care Home Regulations. This Plan of Correction should not be construed as either a waiver of Our Lady of Providence's right to appeal or an admission of past or ongoing violations of regulatory requirements.	
R127 SS=D	V. RESIDENT CARE AND HOME SERVICES 6.5 General Care 5.5.b Staff shall provide care that respects each resident's dignity and each resident's accomplishments and abilities. Residents shall be encouraged to participate in their own activities of daily living. Families shall be encouraged to participate in care and care planning according to their ability and interest and with the permission of the resident. This REQUIREMENT is not met as evidenced by: Based on staff and Resident Representative interview and record review the home failed to assure that care was provided in a manner that respected the dignity of 1 resident. (Resident #1). Findings include: Per interview Resident #1's Representative stated that, on the evening of 1/15/15, the resident, who is dependent on staff for extensive assistance with bathing, was visibly upset and verbalized distress that after s/he had specifically voiced a desire to not have LNA (licensed nursing assistant) students and their instructor participate in his/her tub bath on that day, the students and instructor remained in the room throughout the resident's bath. Per review of written statements	R127	R127 The LNA instructor and students were trained in Bathing Without A Battle. All members of the staff will be trained in dignity, respect, and the right of residents to participate in their own ADLs. Department Heads and Charge Nurses will additionally be trained in their role of assuring dignity, choice, and respect are maintained for our residents. The Director of Health Systems shall be responsible for the training. The Director of Health Systems and Administrator will review the 24 Hour Report, Incident Reports, complaints, grievances, and through ongoing observation ensure compliance. Goal Date: 7/22/2015 R190 The Criminal Background Check was obtained for Employee #1. All personnel records will be reviewed to	

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6859

W06E11

6-22-2015
If continuation sheet 1 of 3

PRINTED: 06/15/2015
FORM APPROVED

Division of Licensing and Protection

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NAME OF PROVIDER OR SUPPLIER OUR LADY OF PROVIDENCE		STREET ADDRESS, CITY, STATE, ZIP CODE 47 WEST SPRING STREET WINOOSKI, VT 05404			
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R127	Continued From page 1 one of the LNA students present during the the personal care for Resident #1 on 1/15/15 stated the resident had expressed "I don't want these [student LNAs] in here." The direct care provider responsible for Resident #1's personal care during that period, and the LNA student instructor both confirmed, during interview, that despite Resident #1's expressed desire to not have the instructor and students participate in providing his/her bath, the students and instructor remained in the room throughout the bath.		R127	ensure that the Criminal Record Check is present and in compliance. The Criminal Background Check will be included on the New Employee Checklist. Department Heads will be in-serviced. The Administrator shall ensure compliance for each new hire. Goal Date: 7/6/2015	for accepted for 6/25/15 Bonnie Howe RN
R190 SS=A	V. RESIDENT CARE AND HOME SERVICES 5.12.b.(4) The results of the criminal record and adult abuse registry checks for all staff. This REQUIREMENT is not met as evidenced by: Based on staff interview and record review the home failed to maintain records indicating the results of the criminal record check for 1 of 3 staff members reviewed. Findings include: Per review of personnel records the results of the criminal record background check were not available for 1 of 3 staff members reviewed. The home Administrator confirmed, during interview on the afternoon of 6/2/15, that the criminal record background results were not available for 1 staff member.		R190	R213 All staff will be trained in Residents Rights. Department Heads and Charge Nurses will also be trained in their role as supervisors, to ensure that Residents Rights are upheld. This shall be monitored by the Director of Health Systems and Administrator through observation, and review of the 24 Hour Report, Incident Reports, Grievance, and Complaints. Goal Date: 7/22/2015	for accepted for 6/25/15 Bonnie Howe RN
R213 SS=D	VI. RESIDENTS' RIGHTS 6.1 Every resident shall be treated with		R213		

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R213	Continued From page 2 consideration, respect and full recognition of the resident's dignity, individuality, and privacy. A home may not ask a resident to waive the resident's rights. This REQUIREMENT is not met as evidenced by: Based on staff and Resident Representative interviews and record review the home failed to assure that 1 applicable resident was treated with consideration, respect and dignity during provision of personal care. (Resident #1). Findings include: Per interview Resident #1's Representative stated that, on the evening of 1/15/15, the resident, who is dependent on staff for extensive assistance with bathing, was visibly upset and verbalized distress that although s/he had specifically voiced a desire to not have LNA (licensed nursing assistants) students and their instructor participate in his/her tub bath on that day, his/her wishes were not taken into consideration and respected and the students and instructor all remained present and participated in or observed throughout the resident's bath. Per review, written statements provided by the involved students and their instructor, indicated that the resident had requested to not have them participate in the provision of personal care, however they did remain in the room and either participated in or observed the provision of care. This was confirmed, during individual interviews on 6/2/15, with both the direct care provider responsible for the resident's personal care during that period and the LNA student instructor.		R213		